

## CUSTOMER FEEDBACK QUESTIONNAIRE

Thank you for choosing 215 for your posh takeaway, we would love to find out how it was for you, what you liked and what you think we could improve upon for next time.

### 1. How did the delivery method work for you?



Comments.....  
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### 2. Did everything arrive as it should?



Comments.....  
.....  
.....

### 3. Were the serving instructions clear and easy to follow?

Comments.....  
.....  
.....

### 4. How was your meal?

Starter .....  
Main .....  
Dessert .....  
Cocktails .....  
Wines .....

What did we do well?.....  
.....  
.....

### What could we do better next time?

Comments.....  
.....  
.....

### 5. How was the overall experience?



### 6. How likely are you to do this again?

Very likely   Likely   Not sure   Absolutely not

Comments.....  
.....  
.....

### 7. Would you recommend us to a friend?

Yes   No

Comments.....  
.....  
.....

### 8. What's the best part of this meal experience?

Comments.....  
.....  
.....

### 9. What's the biggest thing we could improve upon to make you happier

Comments.....  
.....  
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**Please complete, take a photo and e mail back to us at [orders@twoonefive.co.uk](mailto:orders@twoonefive.co.uk) to help us make others 100% happy!**

Thank you for taking the time to answer, is it ok if we contact you by e mail to expand on any of your comments further

Name

Email address

Date dined